



# The Pharmacy Examining Board of Canada

Le Bureau des examinateurs en pharmacie du Canada

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## PHARMACY TECHNICIAN QUALIFYING EXAMINATION

### Remediation

If you are required to complete remediation, the remediation requirements will be outlined in the exam results letter for your third unsuccessful attempt.

Remediation activities must begin *after* the date on your results letter and be completed *within one year* of your fourth, final attempt for the activities to count towards fulfilling the requirements. Documentation confirming completion of remediation must be received by PEBC, by email at least three weeks before the date of the exam. However, your exam application must be received by the application deadline.

Please assess your preparedness carefully before making your fourth, final attempt. If you are unsuccessful at your fourth, final attempt, you cannot proceed further toward PEBC certification.

You are strongly encouraged to withdraw from the exam if you are ill or have extraordinary circumstances, including bereavement, that may affect your exam performance. If you withdraw before the start of an exam, it does not count as one of your attempts.

It is your responsibility to obtain suitable remediation in compliance with the guidelines specified below. In addition, you are encouraged to focus your remediation on the applicable Pharmacy Technician Qualifying Examination competency statements, as defined in NAPRA's "Professional Competencies for Canadian Pharmacy Technicians, at Entry to Practice", paying particular attention to the candidate examination feedback report that will be provided by PEBC.



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It is important to complete the correct type of remediation, as there are different options for Part I (MCQ) and Part II (OSPE). You must complete remediation separately for Part I (MCQ) and Part II (OSPE) if you are unsuccessful at 3 attempts for each part.

### **Practice Hours for Part I (MCQ) or Part II (OSPE):**

**Requirement:** Completion of 500 hours under the supervision of a licensed pharmacist or licensed pharmacy technician in a direct patient care setting in a Canadian pharmacy. The hours must be completed on a continuous basis at a minimum of 20 hours per week.

Evidence of successful completion of the 500 hours of supervised practice must be mailed directly to PEBC by the supervising pharmacist or pharmacy technician. A form must be completed that will be included with your exam results letter.

**Objective:** Gaining more experience engaging in the scope of practice of the profession under the supervision and mentorship of a pharmacist or pharmacy technician who fully understands the competencies and expectations of a pharmacy technician at entry-to-practice is very important when preparing for a fourth (final) attempt. Your supervisor should help you identify your knowledge gaps and learning needs and provide feedback on your readiness for the exam.

### **Continuing Education Credits (CEUs) for Part I (MCQ) Only:**

**Requirement:** Completion of a minimum of 78 CEUs in correspondence courses approved by either the Canadian Council on Continuing Education in Pharmacy (CCCEP) or a provincial regulatory authority. It is your responsibility to determine in which courses to enroll and to ensure that they meet the criteria outlined above.

Official evidence of successful completion of the course(s) must be sent to PEBC.

Upon completion of at least 78 CEUs, mail the certificates or letter of completion to PEBC.



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Candidates can browse for acceptable continuing education learning activities on the CCCEP website: [SEARCH FOR A LEARNING ACTIVITY \(cccep.ca\)](https://www.cccep.ca).

For the 'Target Audience' field, select 'Technicians' and 'Search' to see the list of learning activities grouped by topic.

**Objective:** Selecting relevant learning activities that address your knowledge gaps and learning needs is critical to optimizing the benefit of this remediation. It is also important to select learning activities that cover topics that are commonly seen in pharmacy technician practice.

## **Practice Hours and CEUs for Part I (MCQ) only:**

**Requirements:** 250 hours of practice experience in a direct patient care setting in a Canadian pharmacy along with 39 CEUs. The 250 hours of practice experience must be completed on a continuous basis at a minimum of 20 hours per week under the direct supervision of a licensed pharmacist or licensed pharmacy technician. A form will be included with your exam results letter that must be completed and sent directly to PEBC by the supervising pharmacist or pharmacy technician. The 39 CEUs in correspondence courses must be approved by either the CCCEP or a provincial regulatory authority. It is your responsibility to determine in which courses to enroll and to ensure that they meet the criteria outlined above. Official evidence of successful completion of the course(s) must be sent to PEBC.

**Objectives:** Gaining more experience engaging in the scope of practice of the profession under the supervision and mentorship of a pharmacist or pharmacy technician who fully understands the competencies and expectations of a pharmacy technician at entry-to-practice is very important when preparing for a fourth (final)



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attempt. Your supervisor should help you identify your knowledge gaps and learning needs and provide feedback on your readiness for the exam.

Selecting relevant learning activities that address your knowledge gaps and learning needs is critical to optimizing the benefit of this remediation. It is also important to select learning activities that cover topics that are commonly seen in pharmacy technician practice.

## **CCAPP-accredited College Course for Part I (MCQ) only:**

**Requirement:** One relevant course from a CCAPP-accredited pharmacy technician program determined after a self-assessment of your learning needs. Upon completion, mail the certificate for the course to PEBC.

**Objective:** Selecting a single college course that will effectively address your knowledge gaps and learning needs can be challenging. If you choose this option, you are encouraged to contact PEBC with the details of the course to ensure that it is acceptable.