



Pharmacy Examining Board of Canada A Message from the President

As the current President of the Pharmacy Examining Board of Canada (PEBC), I am pleased to provide you with this Information Kit, which has been developed by the Board's Public Relations Committee as part of an overall communications strategy to generate and enhance awareness of PEBC among its key audiences.

The Pharmacy Examining Board of Canada has more than 50 years of experience providing excellence in certification for the pharmacy profession. This involves evaluating qualifications, developing and administering examinations including a national Pharmacist Qualifying Examination, and issuing Certificates of Qualification for Pharmacists. The comprehensive certification processes administered by PEBC ensure the quality of pharmacists entering practice, and are a vital component in the delivery of safe and effective health care to Canadians.

Throughout its history, PEBC has established a strong record in the research, development and provision of fair, comprehensive and relevant competency-based assessment programs. A significant milestone was the implementation, in 2001, of a performance-based component (Objective Structured Clinical Examination – OSCE) to complement the written component of the Qualifying Examination.

The Pharmacy Technician Qualifying Examination was developed in 2009 by PEBC to provide certification of pharmacy technicians for the purposes of licensure and regulation. This examination includes both a written multiple choice examination and a performance-based examination. PEBC is proud to have worked collaboratively with key stakeholders in this endeavour, including NAPRA and provincial regulatory authorities.

In November 2017, PEBC launched its first Computer-based Test (CBT), with the Pharmacist Qualifying Examination - Part I (MCQ), fulfilling a key objective of a long-established strategic goal of incorporating technology into PEBC's certification processes. In June 2019, PEBC launched the first CBT Evaluating Examination. PEBC is also moving forward with CBT for the Pharmacy Technician Qualifying Examination – Part I (MCQ) in September 2020. The move to expand Computer-based Testing is part of PEBC's ongoing commitment to providing a rigorous certification process.

This Information Kit is intended to provide an overview of PEBC, its role, its programs, and its leadership. We invite you to review the materials included in this kit and to visit the PEBC website at www.pebc.ca. You are encouraged to respond with your feedback and comments on the enclosed questionnaire. Your input is valuable and will enable us to serve you better.

Dinah Santos, BSc. Pharm., R. PEBC
President



Profile

John Pugsley, B.Sc. Pharm., R. Ph., Pharm. D. Registrar-Treasurer

John Pugsley is the appointed Registrar-Treasurer of the Pharmacy Examining Board of Canada. He has served since 1995 as PEBC's Chief Operating Officer, overseeing and managing office and Board operations. He represented PEBC on the Blueprint for Pharmacy Steering Committee from 2010-2015.

Dr. Pugsley previously was a member of the Leslie A. Dan Faculty of Pharmacy at the University of Toronto from 1986-1995. He served as the Faculty Clinical Coordinator for fourth year undergraduate students. In addition, during his academic stay at the University of Toronto, he served as Chair of the Curriculum Committee for a five year period, playing a vital role in the establishment of the Pharm. D program, as well as in the development and introduction of a communications skills course and a language proficiency support program. During this period, he conducted clinical research in the area of respiratory diseases.

Dr. Pugsley is a member of the Ontario College of Pharmacists, the Canadian Pharmacists Association, the Canadian Society of Hospital Pharmacists, and the Association of Faculties of Pharmacy of Canada, the Canadian Pharmacy Technician Educators Association and the Canadian Association of Pharmacy Technicians. In 2015, Dr. Pugsley was a recipient of the Canadian Pharmacists Association Honorary Life Award.

Dr. Pugsley graduated with a Bachelor of Science degree in Pharmacy from the Faculty of Pharmacy at the University of Toronto, and subsequently completed a hospital pharmacy residency at St. Michael's Hospital in Toronto, Canada. He subsequently earned his Pharm. D. (Doctor of Pharmacy) degree from the Massachusetts College of Pharmacy, Boston.



Profile
Dinah Santos, B.Sc. Pharm. R. PEBC
President

Dinah is President of the Executive Committee of the Pharmacy Examining Board of Canada. She has served as a member of the Board since 2016, representing the College of Pharmacists of Manitoba (CPhM). Dinah has served as a member of the Finance Committee since 2016 and was Chair of the committee from 2018-2020. Dinah also currently serves as a member of the By-Laws Committee. She previously served as a member of the Public Relations Committee and Committee on Specialties.

Dinah earned her Bachelor of Science degree in Pharmacy from the University of Manitoba.

Dinah is currently working as a Clinical Instructor at University of Manitoba Faculty of Pharmacy. She previously held the positions of Director of Professional Development and Regional Pharmacy Manager Clinical at Sobeys National Pharmacy Group. Dinah has also worked as a Pharmacist and Pharmacy Manager at Canada Safeway. Since 2000, Dinah has been involved with Canadian Diabetes Educator Certification Board as a Certified Diabetes Educator.

Dinah has held leadership positions in other professional organizations, including serving as Vice-President of the CPhM Council, and as a member of Pharmacists Manitoba (PM) committees.

In 2011, Dinah was named Pharmacist of the Year in Manitoba. Over her career, Dinah has also been awarded the Best Practices in Patient Care National Award, Bonnie Schultz Memorial Award for Practice Excellence, Canadian Pharmacist Association Diabetes Educator Award and Safeway Outstanding Achievement Award, Canada Safeway.



Profile

Kaye Moran, B.Sc. Pharm., R. PEBC, ACPR Immediate Past-President

Kaye Moran is Immediate Past-President of the Executive Committee of the Pharmacy Examining Board of Canada. She has been a member of the Board since 2014 representing the Alberta College of Pharmacy (ACP). She also currently serves as a member of the By-Laws Committee. Kaye previously served as a member of the Public Relations Committee, in addition to having served as Chair of the Committee on Examinations and Chair of the Committee on Specialties.

Kaye graduated from the University of Alberta with a Bachelor of Science degree in Pharmacy. She subsequently completed a pharmacy residency program from the Calgary Health Region. Kaye worked as the Technical Practice Manager of Pharmacy Services for the Alberta Health Services. She currently works as Deputy Registrar at ACP.

Kaye has held leadership positions in other professional organizations, including being a member and Past President of the ACP, and she is currently a member of the University of Alberta's Faculty of Pharmacy and Pharmaceutical Sciences New Curriculum Steering Committee. She has served on several other committees and organizations, including the Government of Alberta Minister's Advisory Committee on Primary Health Care (2012-2013).



Profile

Melissa Benoit, R.PhT. R. PEBC Vice-President

Melissa Benoit is Vice-President of the Executive Committee of the Pharmacy Examining Board of Canada. She has served as a member of the Board since 2017 representing Canadian Pharmacy Technician Educators Association (CPTTEA). She also currently serves as Chair of the Committee on Examinations and as a member of the Finance Committee. Melissa has previously served as a member of the Public Relations Committee.

Melissa graduated from the New Brunswick Community College (NBCC) Pharmacy Technician program. She currently works at NBCC as a Pharmacy Technician Program Coordinator Instructor.

Melissa has held leadership positions in other professional organizations, including serving as a member of the New Brunswick College of Pharmacists' Board (NBCP), Secretary of CPTTEA, and as a member of the Canadian Council for the Accreditation of Pharmacy Programs (CCAPP) accreditation site visit team.



Profile
Suzanne Len, B.Sc. Pharm., R. PEBC
Executive Member

Suzanne Len is a member of the Executive Committee of the Pharmacy Examining Board of Canada. She has served as a member of the Board since 2018 representing the Saskatchewan College of Pharmacy Professionals (SCPP). She also currently serves as Chair of the Finance Committee and is a member of the Public Relations Committee. Suzanne previously served as a member of the By-Laws Committee and Committee on Specialties.

Suzanne graduated from the University of Saskatchewan with a Bachelor of Science degree in Pharmacy. She subsequently completed a pharmacy residency program from the Regina Qu'Appelle Health Region. Suzanne is also certified with Board of Pharmacy Specialties (BPS) in Critical Care and she will be receiving her Doctor of Pharmacy designation from the University of Colorado in 2020. Suzanne is currently a Clinical Support Pharmacist within the Saskatchewan Health Authority.

In 2018 Suzanne received a Past President Award from the Canadian Society of Hospital Pharmacists, Saskatchewan Branch. She also received the Canadian Society of Hospital Pharmacists Pharmacist of the Year Award and the Regina Qu'Appelle Health Region Pharmacist Preceptor of the Year Award in 2014 and 2013 respectively.



Profile
Terri Schindel, PhD., B.Sc. Pharm., R. PEBC
Executive Member

Terri Schindel is a member of the Executive Committee of the Pharmacy Examining Board of Canada. She has served as a member of the Board since 2018 representing the Canadian Society of Hospital Pharmacists (CSHP). She also currently serves as a member of the Committee on Examinations, and as Chair of the Committee on Specialties.

Terri graduated from the University of Saskatchewan with a Bachelor of Science degree in Pharmacy. She subsequently completed a pharmacy residency program from the Saskatoon City Hospital. More recently, in 2018, Terri earned a PhD from the University of Alberta.

Over the past twenty years, Terri has been working at the Faculty of Pharmacy and Pharmaceutical Sciences, University of Alberta. She began in the role of Director, Continuing Pharmacy Education, and for the past ten years, she has held the position of Associate Clinical Professor. She served as Associate Dean, Undergraduate from 2010-2016.

Terri has also served on many Pharmacy committees and boards, including the Canadian Society of Hospital Pharmacists Foundation, Curriculum Committee (Faculty of Pharmacy and Pharmaceutical Sciences), National Leadership and Management Task Force (CSHP), Continuing Competence Committee (Alberta College of Pharmacists and Canadian Council for Continuing Education in Pharmacy).

Over her career, Terri has received several awards, including: Centennial Alumni of Influence (University of Saskatchewan), Meritorious Service Award (CSHP), Wellspring Leadership Award (Canadian Foundation for Pharmacy) and Centennial Award of Distinction (Alberta College of Pharmacists).